



Mobiloil Credit Union Alerts & Notifications Registration Guide

Mobiloil
CREDIT UNION

Alerts and Notifications are free and easy to add to your account! They provide near real-time insight into what is happening on your account. Utilize this tool to review activity such as balance updates, deposits made, and checks cleared.

***Please note:** Any previously set alerts will not transfer to the new platform. You will need to select and add new alerts from the list provided.

To access Alerts & Notifications, begin by clicking the header in the navigation bar of your online banking homepage.

The screenshot shows the Mobiloil Credit Union online banking interface. At the top right, there are links for "My Settings", "Help", "Support", and "Logout". The navigation bar includes "My Accounts", "Alerts & Notifications" (which is highlighted with a mouse cursor), "Electronic Statements", "Move Money", "Card Management", and "Additional Services".

The main content area is divided into several sections:

- Accounts:** A table showing account balances for "SMART PLUS CHECKING 0010" and "SMART SHARE 0001".

Account Name	Available	Current	Quick peek
SMART PLUS CHECKING 0010	**\$1,000.00	\$1,000.00	Quick peek
SMART SHARE 0001	**\$1,000.00	\$1,025.00	Quick peek
- BALANCE TOTALS:** A summary row showing "Total Deposit Accounts" with a balance of "\$2,025.00". A note below states: "**This balance may include overdraft or line of credit funds."
- Make a Payment:** A section with the text "Make paying bills fast and easy. Pay your bills on one screen in seconds." and a "Sign up for payments" button.
- Money Management:** A section titled "Budgets made easy!" featuring three budget cards: "\$200 left", "\$100 left", and "\$675 left".

- Setting Communication Preferences:** By default, your new alerts will be sent to the email we have on file. You can edit this email by simply clicking "Update."

Alerts and Notifications
[View all alerts](#) ?

You can stop receiving these alerts by deselecting your email/text preferences below, or following the in-message opt-out instructions

Email alerts are sent to

✉ jdoe@mofcu.org

[Update](#)

Text message alerts are sent to

(XXX) XXX-XXXX ?

Text Message Banking

More features are ready for you.

Now you can use simple text messages to instantly:

- Check your balance.
- Transfer funds.
- Transfer activity -- and more.

[Start text banking now](#)

To sign up for alerts via text, enter your cell phone. Click the blue "?" icon to review our text message policy.

Text message alerts are sent to

(409) 555-5555 ?

Mobile carriers require us to confirm that you wish to receive text messages from us. To do this click Activate and we will send you a special code by text for you to enter. Please send the subscribed alert(s) to the mobile phone number I have provided. Receiving alerts is not a condition of purchase for the Digital Banking service. I agree that you may use Automatic Telephone Dialing Systems to send alerts. Message & data rates may apply. You can stop receiving these alerts by deselecting your choice(s) below, or following the in-message opt-out instructions.

- Once you have reviewed the text message policy, click "Activate." You will receive a code via text and be prompted to enter the code. After entering the code, click "Accept."

- Once you have accepted, your cell will now be registered to receive alerts via text. You may add or change your number as you see fit.

Mobile Verification Agreement ✕

Within a minute, you'll receive a verification code by text

Send it again

When you receive it, just type it in

Mobile carriers require us to confirm that you wish to receive text messages from us. To do this, enter the special code we sent you via text. We will send the subscribed alert(s) to the mobile phone number you have provided. Receiving alerts is not a condition of purchase for the Digital Banking service. You agree that we may use Automatic Telephone Dialing Systems to send alerts. Message and data rates may apply. You can stop receiving these alerts by deselecting your choice(s) on the Alerts page or by following the in-message, opt-out instructions.

Do you accept the Mobile Verification Agreement? By selecting Accept, you agree that this agreement is electronically signed. By selecting Decline, your phone number will not be enrolled for alerts.

Accept
Decline

Alerts and Notifications
View all alerts ?

You can stop receiving these alerts by deselecting your email/text preferences below, or following the in-message opt-out instructions

You will now see all your current alerts by text message. Make changes or add more alerts as you see fit.

Text message alerts are sent to

(409) 555-5555

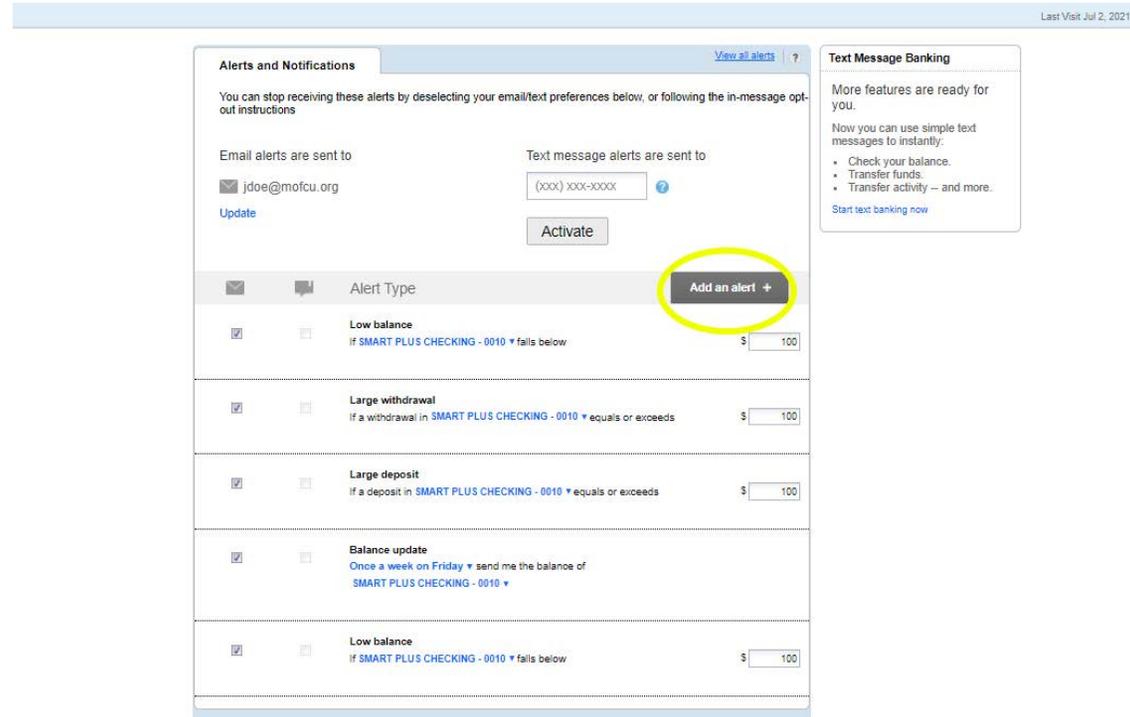
Change or add number

✉
🗨
Alert Type
Add an alert +

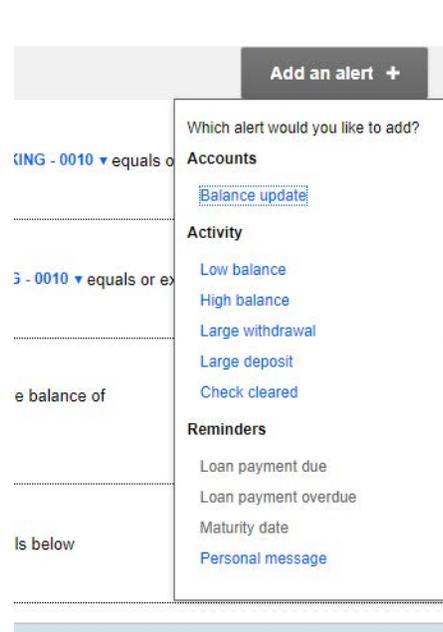
***Please note:** Once you sign up for text message alerts, you will see a list of "Text Commands" in the righthand corner of your Alerts & Notifications homescreen. These commands allow you to check your balance , review your last 5 transactions, and more.

Text Commands	
Text the following commands to 454545	
BAL	Primary balance
LAST	Last 5 transactions
TRANS	Transfer funds to primary account
STOP	Deactivate service
HELP	Help keywords

- **Adding an Alert:** Once you have set up your communication preferences for alerts, simply click "Add an Alert," and you will see a list of alert types you can add.



Options include balance updates, deposits, check cleared, and payment/maturity reminders.



Once you have selected an alert type, you may customize:

- **Communication method:** Select the check box to receive your alerts via email, text, or both. To eliminate a communication method, simply uncheck the box.
- **Account type:** Choose the account you want to receive the alert for (savings, checking, etc).
- **Dollar amount (when relevant):** For alert relating to activities (high/low balance, deposits, etc), you can choose the dollar amount which signals an alert. For example, if you set a "Low balance" alert at \$100, you will be alerted when your account falls below that amount.
- **Frequency (when relevant):** For overall account activity, you can set your alert frequency preference (such as one time, weekly, bi-weekly, monthly, and more).
- **Payment/Maturity dates (when relevant):** For loan payment/maturity date reminders, you will be able to set the number of days in advance you would like to be reminded that your payment is due or that your maturity date is approaching.

Examples of alert types:

The screenshot displays a user interface for managing alerts. At the top, there are icons for email and text, followed by the heading "Alert Type" and a button "Add an alert +". Below this, three alert configurations are shown, each with a list of communication methods (checkboxes) and a "More Options Remove" link.

- Low balance:** Includes email and text. Description: "If REGULAR SHARE - 0001 falls below" with a text input field containing "\$ 100".
- Balance update:** Includes email and text. Description: "Once a week on Friday send me the balance of REGULAR SHARE - 0001". A mouse cursor is hovering over the frequency dropdown.
- Loan payment due:** Includes email and text. Description: "If 2016 TOYOTA HIGHLANDER - 0101 has a payment due within" with a text input field containing "5 days".

That's it! Once you have set your alert type and preferences, you will now start receiving alerts. To remove an alert, simply select "Remove" in the bottom right corner. You may set as many alerts as you'd like. We highly encourage you to utilize this free feature to manage your account more efficiently and help minimize the impact of fraud.